

## Termination of e-mail communication - Use of mailbox service at [www.jobcenter.digital](http://www.jobcenter.digital)

The Jobcenter Fürth Stadt will stop communicating with customers by e-mail. Please use our mailbox service at [www.jobcenter.digital](http://www.jobcenter.digital) from this date at the latest

You can use the mailbox service to send messages including attachments to us electronically. send us messages including attachments electronically, regardless of whether you whether you previously sent them to us by e-mail or post:



[Video instruction](#)

### The Post box service offers you the following advantages:

- ❖ Faster processing of your request thanks to the direct transfer of your message and attachments to our electronic file (no post, no scanning of emails)
- ❖ Secure online communication channel
- ❖ Further benefits from our eServices at [www.jobcenter.digital](http://www.jobcenter.digital) e.g. apply online for continued authorisation, apply online for benefits from the placement budget (e.g. application costs), report changes online, online notification of decisions



### This is how it works:

- ❖ You log in with your access data at [www.jobcenter.digital](http://www.jobcenter.digital). You create the access data for yourself when you register. You will need an active e-mail address for this.
- ❖ Are you having problems creating your access data? Then get in touch with us by phone, in writing or in person! We will send you your access data by post or give it to you in person.
- ❖ You also have the option of using the “Bund-ID” for registration.

## Anmelden

Sie können unterschiedliche Konten verwenden, um sich in unserem Portal anzumelden:

 [Das passende Konto finden](#)

**bund** ID 

 [Anmelden/Registrieren](#)



**Bundesagentur  
für Arbeit**

[Anmelden/Registrieren](#)

- ❖ Once you are logged in, click on the letter symbol to access the mailbox service. Please always select the service mailbox - regardless of the request you wish to send us.

Startseite

**Profil**

Kim Klicker  
Kundennummer: 123A456789

Kundennummer: 123A456789

- Zum Profil
- Profil bearbeiten
- Profil wechseln
- Leistungspostfach**
- Vermittlungspostfach
- Kontoeinstellungen
- Abmelden

- ❖ In the mailbox service, you will now see the messages you have received from the Job Centre and have further functions and options. You can write a new message to the Jobcentre via "Write message" or reply to messages already received from the Jobcentre via the "arrow symbol".

## Postfach

Nachricht schreiben +

EINGANG

Arbeitsaufnahme  
Anfrage Arbeit

Test  
Anfrage Förderung

- ❖ To write a message to the Jobcenter Fürth Stadt, you must select the Jobcenter Fürth Stadt under "Authority". You can now select your request, write a message and upload documents.

## Nachricht schreiben

### Behörde

Bundesagentur für Arbeit  
Agentur für Arbeit Fürth  
Ludwig-Quellen-Str. 20  
90762 Fürth

**jobcenter**  
Jobcenter Fürth Stadt  
Kurgartenstr. 37  
90762 Fürth

Nachricht an ein anderes Jobcenter schreiben+

### Ihre Nachricht an das Jobcenter

Anliegen \*

Sonstiges

Wenn Sie Fragen zur Nutzung des Online Portals Jobcenter.digital oder mit der App BA-Mobil haben, steht Ihnen die zentrale Service-Hotline unter 0080 4 5555 01 oder unter hotline@service.arbeitsagentur.de gerne zur Verfügung. Auch bei Schwierigkeiten z.B. beim Hochladen von Anlagen hilft Ihnen die technische Servicehotline gerne weiter.

Homepage Jobcenter Fürth Stadt

Betreff \*

noch 50 Zeichen